

**Samantha Guymer
Senior Research Associate
Survey Coordination Centre
Picker Institute Europe
Buxton Court
3 West Way
Oxford OX2 0JB**

25th August 2020

Dear Ms Guymer,

Study title: Urgent and Emergency Care Survey 2020 (UEC20)

Date submitted: 11th August 2020

Ethical opinion

Approval was sought for amended version of the study with adjustments to sampling, the questionnaire, and the documentation. The documents reviewed are noted below.

I note that one of the key changes is the inclusion of postcode data from Trusts which might be taken to threaten the confidentiality of patients. Your response in the documentation is (i) to strip out the postcode from the final dataset and to leave only the LSOA variable included and (ii) to manage the number of cases per variable of LSOA. This step seems adequate and appropriate given the importance of the data being gathered.

There are no ethical issues to be raised. I am happy to give a favourable ethical opinion of the study on the basis described in the Ethics Application form and supporting documentation.

Committee Process

The CQC's Independent Ethics Review Panel is tasked with reviewing studies commissioned by the CQC. It is chaired by Dr Mark Sheehan and includes Nigel Booth (Lay member) and Dr Gary Abel (Statistician). In accordance with its operating procedures, the full Panel reviews research studies which are new and have not been reviewed by the panel or its precursor. Amended, updated, or previously reviewed research studies are reviewed by the Chair.

Yours sincerely,



Dr Mark Sheehan
Chair
On behalf of the CQC's Independent Ethics Review Panel

Documents Reviewed and Approved:

- UEC20__Multilanguage sheet_V1
- UEC20_Dissent document__V1
- UEC20_T1 Questionnaire_V1
- UEC20_T3 Questionnaire_V1
- UEC20_T1 Dissent poster_English_V1
- UEC20_T3 Dissent poster_English_V1
- UEC20_Safeguarding procedures_V1_PROTECT
- UEC20_T1 First mailing letter_V1
- UEC20_T1 First reminder letter_V1
- UEC20_T1 Second reminder letter_V1
- UEC20_T3 First mailing letter_V1
- UEC20_T3 First reminder letter_V1
- UEC20_T3 Second reminder letter_V1
- UEC20_2018 Sampling instructions_V1_ (2020 version is yet to be produced)
- UEC20_2018 Survey handbook_V1 (2020 version is yet to be produced)
- UEC20_2018 Ethics Committee Approval Letter